From the Executive Director

As the social service arm of the Catholic Diocese of Salt Lake, Catholic Community Services of Utah (CCS) continues to provide help and create hope for thousands of families and individuals seeking assistance from one of our 8 distinctive programs. Because of your support and generosity CCS was able to help over 32,000 individuals who turned to CCS in their time of need. A majority of those served by CCS were families, some seeking the most basic of essentials such as a hot meal at our St. Vincent de Paul Dining Hall others were able to escape war and persecution through our Refugee Resettlement program. For many CCS is that final safety net, for others CCS is a path to self-sufficiency and for some CCS is a new beginning.

Thanks to all of you, CCS was able to meet the many challenges facing our community in 2013. CCS continues to evolve as the needs of our community change, while at the same time ensuring that we never lose focus of our mission to practice gospel values of love, compassion and hope through service support and collaboration. Once again, volunteers played a significant role at CCS. In FY 2013, Catholic Community Services of Utah had 18,457 volunteers provide us with 87,328 hours of service. Our donors and volunteers are truly the magic behind CCS, without you none of this happens.

With your continued support and generosity we look forward to moving CCS into the future.

Bradford R. Drake, Executive Director
From the Board Chair

I am pleased to share with you Catholic Community Services of Utah’s (CCS) 2012 – 2013 Annual Report. Since 1945, CCS has been serving families and individuals in need of assistance along the Wasatch Front and northern Utah through our 8 distinctive programs. Thanks to your generosity and support CCS continues to provide help and create hope for thousands of families and individuals.

CCS is committed to serving the underprivileged with humility. CCS does this by offering a wide variety of services that are committed to using best practices. CCS is only able to do this with the help of our many parishes, foundations, corporations, donors, volunteers and community partners.

The Most Reverend, John C. Wester, The Board of Trustees and Executive Director, Brad Drake, are keenly aware of the obligation to be responsible with the gifts entrusted to CCS and we continue to make transparency a top priority. This year, you will notice that our financial information is much more comprehensive. CCS is pleased to report that we finished the year in the black and we did this with an administration rate of 6%, meaning that $0.94 of every dollar raised goes to program support and our clientele. We do this with a dedicated staff that is committed to our mission and the people we serve. CCS is pleased to report that 96% of our entire staff is extremely satisfied with CCS and we only had a turnover rate of 4% over the past year.

Thank you for your interest and continued support of Catholic Community Services of Utah.

Rebecca D. Duberow, Board President
Thank you to the Veterans Administration, the State of Utah, The United States Conference of Catholic Bishops, Salt Lake County, Salt Lake City, United Way of Salt Lake and United Way of Northern Utah for your generous ongoing support.

### Catholic Community Services’ Donors*

*C This list reflects donations received between July 1, 2012 and June 30, 2013. If you see any error, please contact Jose Lazaro, Director of Development & Marketing, at 801-428-1230.

#### $100,000 - $500,000

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<th>Amount</th>
<th>Donors</th>
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<tr>
<td>$100,000 - $500,000</td>
<td>Catholic Diocese of Salt Lake City, Church of Jesus Christ of Latter-day Saints, McCartney Family Foundation, George S. and Dolores Dore Eccles Foundation, United States Conference of Catholic Bishops- USCCB, Saint Benedict’s Foundation, State of Utah, Salt Lake City, Salt Lake County, United Way of Salt Lake and United Way of Northern Utah</td>
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#### $50,000 - $99,999

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<th>Amount</th>
<th>Donors</th>
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<tr>
<td>$50,000 - $99,999</td>
<td>Alan and Jeanne Hall Foundation, Daniels Fund, Huntsman, LLC, C. Scott and Dorothy E. Watkins Charitable Foundation</td>
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#### $20,000 - $49,999

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<tr>
<td>$20,000 - $49,999</td>
<td>Bonneville Charitable Foundation, Warren P. Powers Charitable Foundation, Catholic Foundation of Utah, Church of Jesus Christ of Latter-day Saints Foundation, United Way of Northern Utah, Zions Bank, American Express</td>
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#### $10,000 - $19,999

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<th>Amount</th>
<th>Donors</th>
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<td>$10,000 - $19,999</td>
<td>Anonymous, CIT Bank, Mr. and Mrs. Francis V. Hanson, Mr. and Mrs. Paul Cherecwich, Jr., Mr. and Mrs. Andrew Kocik, Ruth Eleanor Bamberger and John Bamberger Memorial Foundation, Mr. and Mrs. Robert C. Steiner, Utah Families Foundation, Wal-Mart Stores, Inc., Weight Watchers of Salt Lake City, Inc., Wells Fargo Bank, Utah Bar Foundation, I. J. and Jeanne Wagner Foundation, Morgan Stanley Bank, Mr. and Mrs. Gerald J. Seiner, Simmons Family Foundation, UBS Bank, And Justice For All</td>
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### $1,000 - $4,999

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<td>$1,000 - $4,999</td>
<td>Dr. and Mrs. Dominic Albo, Mr. and Mrs. James E. Albro, American Dream Foundation, Inc, Mr. and Mrs. Jeffrey L. Bastow, Mr. and Mrs. Jerry K. Brown, Mr. and Mrs. Thomas E. Callanan, Community Foundation of Utah, Dr. George Condas, Mr. Thomas M. Condas, Mr. and Mrs. Spencer F. Eccles, Mr. Rick L. Gold, Mr. and Mrs. Karl Haas, Mr. and Mrs. Stephan L. Hadley, Mr. and Mrs. Hidbon, Mr. Luke Hoffmann, Mr. Richard Klein, Mr. and Mrs. Gregory A. Lang, Mr. and Mrs. John R. Lund, Ms. Corinne Ann Maki, Mr. and Mrs. Bill Marcevecchio, Mr. and Mrs. Peter Meldrum, Mrs. Loretta J. Miller, Mr. Norman Nemrow, Mrs. Doris Poitevin, Mr. Bradley Powell, Mrs. Renee Radman, Ralph Nye Charitable Foundation, Mr. and Mrs. Marty Rasmussen, Mr. and Mrs. Francis Raucci, Rio Vista Management, LLC, Mr. and Mrs. Robert T. Rolfs, Mr. and Mrs. Edward W. Schmidt, Mrs. Charlotte Schovaars, Mr. and Mrs. Gerald J. Seiner, Mr. Mark Smith, St. Martin de Porres, Dr. and Mrs. Jon R. Sundin, M.D., T. Rowe Price Program, The Spear Charitable Foundation, Ms. Andrea Trujillo, Wadman Foundation, Mr. and Mrs. Joseph A. Walkowski, Ms. Denise McDonnell, Westinghouse Electric Company, Mr. Karl V. Lins</td>
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<td>$5,000 - $9,999</td>
<td>Telemachus, Tessenndero Kerley, Inc., The Chrisman Foundation, Union Pacific Foundation, Mrs. Anne C. Weber, English Skills Learning Center, Kenneecott Utah Copper Charitable Foundation, Marriner S. Eccles Foundation, Merrick Bank Corporation, Clay Arts, Utah, Utah Food Bank</td>
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### $10,000 - $19,999

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<td>$10,000 - $19,999</td>
<td>Mr. Roger Boyer, Intermountain Healthcare, Key Bank, King Family Foundation, Mr. and Mrs. Michael T. King, R. Harold Burton Foundation, Richards Brandt Miller Nelson, Dr. Sally Dee Sharp, M.D., Skaggs Catholic Center, Saint Vincent de Paul Catholic Church, Stephen G. &amp; Susan E. Denkers Family Foundation</td>
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<td>$5,000 - $9,999</td>
<td>United Behavioral Health, Joan Marie Lister, Mr. Stephen Maxwell, United Way of Columbia-Willamette, Mr. Thomas Etzel, Mr. and Mrs. Wolfgang B. Baehr, Mr. and Mrs. Fred Duberow, Ms. Hannah Edwards, Mr. and Mrs. John Harrington, Mr. Bryce D. Johnson, Mr. Michael Montgomery, Catholic Charities, USA, Mr. Christopher J. Sullivan, Mr. and Mrs. James A. Anderson, Mr. and Mrs. Nello Cipollini, Mr. and Mrs. George P. Condas, Mr. and Mrs. C. Lloyd Cooper, Mr. and Mrs. Stephen Felsted, Mr. Joseph Fratto, HUB International of Utah, Mr. and Mrs. Spencer Kirk, Larkin Mortuary, Madeleine Choir School, Mr. and Mrs. Thomas J. Powers, Questar Corporation, R.W. Keener &amp; B.J. Keener Foundation, Saint Ambrose Catholic Church, Saint John the Baptist Catholic Church, The Group Real Estate, University of Utah, Mr. and Mrs. Kevin J. Potts, Hill Air Force Base, Catholic Woman’s League, Ms. Joan Proctor, Mr. and Mrs. Edward J. McDonough, Saint Joseph’s Catholic Church, Mr. Lawrence Conti, Boeing Employee Community Fund, Mr. and Mrs. Ricardo Flores</td>
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Mr. and Mrs. Robert Garner
GSBS Architects
Henry W. & Leslie M. Eskuche Foundation
Kenneth & Joanne Mayne Foundation
Mr. and Mrs. Michael R. Kladis
Mr. James Lohse and Ms. Carolyn Cox
Merrill Lynch Bank USA
Myriad Genetics
Mr. Richard T. Pratt
The Glasmann Foundation
Mr. and Mrs. Andrew G. Bjelland
AARP
Salt Lake Community Action Program (CAP)
AFCU Community Assistance
Archer Family Charitable Corporation
Dr. Christina Richards
University Federal Credit Union
University of Notre Dame
Razoo Foundation
Mr. Michael Allegra
Williams Northwest Pipeline Companies
Dr. Francis Wapner
Abll Insurance
Achelis Foundation
Cargill Incorporated
Ms. Mary H. Evans
Mr. and Mrs. Peter Malen
Thomas A. and Lucille B. Horne Foundation
Lawrence T. and Janet T. Dee Foundation
G Campbell, O Durham, M Gronlund
Great Salt Lake Mineral Corp.
Herbert I. and Elsa B. Michael Foundation
Steiner Foundation
Mr. John F. Bohnsack and Ms. Rebecca W. Day
Mr. David Borgenicht and Ms. Suzanne D. Simons
Funding, Passion and Love Foundation
Richard K. & Shirley S. Hemingway Foundation
The Thomas and Paige Donehue Charitable Fund
Utah Native American Legal Foundation INC.
Saint Therese of the Child Jesus Catholic Church
Boeing Employee Community Fund

“Christ asked who was neighbor to the man in need – is it you?”
– the Most Reverend Bishop John C. Wester

Catholic Community Services of Utah’s Budget

Earned income
- Ticket revenue, tuition, fees: 144,003
- Interest, dividends: 22,790
- Fund-raising events: 332,021
- Other (specify): Rent Income 96,180, Gain on Sale of Assets
Total earned Income: $594,994

Public support
- Federal: 6,444,778
- State: 66,438
- City: 60,000
- County: 100,000
- ZAP, RAP, taxes et al.: 204,615
- United Way: 81,700
- Other (specify): Roman Catholic Diocese
Total public Support: $6,957,531

Private support
- Foundations: 961,604
- Corporations: 229,529
- Individuals: 336,188
- In-kind: 7,661,297
- Other (specify): 336,188
Total private support: $9,188,618

Grand Total Revenues: $16,741,142

EXPENSES
- Salaries & benefits: 3,707,861
- Building rent/mortgage: 71,724
- Building maintenance/repairs: 142,760
- Utilities: 200,097
- Office supplies: 194,850
- Depreciation: 394,866
- Advertising/Public Relations: 1,913
- Fund-raising activities: 61,570
- In-kind: 7,440,165
- Legal/Accounting services: 0
- Other (specify): Professional Fees 1,905,086, Client Assistance 1,970,308, Transportation 152,259
- Miscellaneous: 81,107
- Interest on Capital Loan: 0

Grand Total Expense: $16,324,566

Net Income/Deficit: $416,575

Includes sub-contractors for three of our government grants*

Reserve Account $1,221,830
Restricted for Capital $930,259
Endowment Fund $1,209,033
About Catholic Community Services of Utah

Since 1945, Catholic Community Services of Utah (CCS) has been empowering people in need to reach self-sufficiency by providing essential services along the Wasatch Front and throughout Northern Utah. By giving strength to the weakest in our midst, CCS lovingly provides help and creates hope for those with the greatest need in our community, regardless of their race, religion, disability or other personal circumstance. Catholic Community Services’ mission is to practice gospel values of love, compassion and hope through service, support and collaboration.

Our 8 distinctive programs, overseen by 4 departments, annually serve over 25,000 vulnerable people. In Salt Lake City our Basic Needs Services-Salt Lake (The St. Vincent de Paul Dining Hall and The Weigand Homeless Resource Center) provides low-income individuals with a twice-daily hot meal service, clothing, utilities and rental assistance, case management, and other vital needs. Our Refugee Resettlement program places refugees in and around Salt Lake City and helps them find employment, while also connecting them to health, education, and counseling resources; this program also aids immigrants with legal issues including family reunification and citizenship application. The St. Mary’s Center for Recovery helps homeless men and veterans overcome drug addiction and find housing. Finally, our Basic Needs-Northern Utah program (The Joyce Hansen Hall Food Bank) operates the largest food bank in the region, distributes baby layettes to impoverished mothers, provides emergency rental/utilities aid, and hosts workforce development programs. These programs work together to help support vulnerable people and provide them the tools to work towards self-reliance.

Last year, the St. Vincent de Paul Dining Hall provided 439,718 trays of food during our twice-daily meal service. The Weigand Homeless Resource Center, meanwhile, assisted 7,499 unduplicated clients by providing essential services and referrals. The Joyce Hansen Hall Food Bank distributed over 2.4 million pounds of food. CCS also helped resettle 680 newly arriving refugees, and provided supportive services to help them make a successful transition to life in Utah. While St. Mary’s Center for Recovery offered treatment to over 40 men who successfully graduated from the program.
Providing Help... Creating Hope...

Catholic Community Services of Utah (CCS) serves as the helping hand for so many who are desperately working towards a brighter future. Perhaps no other recent case better exemplifies this than that of Pamela Mufuka, an inspirational refugee from the Democratic Republic of Congo.

In 2001, Pamela’s childhood was interrupted when violence in her home country forced her to flee to safety in the Mayukwayukwa refugee camp in Zambia. Just seven years old, Pamela found herself living in a strange place without any parents, with only her sister to lean on for support. Eight years passed in that camp with almost no hope of a better future.

At 15 years old, Pamela’s dreams came true when her application for resettlement as an unaccompanied minor was accepted. On October 20, 2009, CCS, along with Ensign Peak Services, placed Pamela in a loving foster care home. Pamela enrolled in the 9th grade and immediately exhibited an unquenchable thirst for knowledge. She graduated from Jordan High School, and is now in her first year as a college student at the University of Utah, where she is studying Biology in preparation for a medical degree in Pediatrics.

All of this was made possible because Pamela was finally given a chance to fulfill her potential. Pamela’s dedication was rewarded last year when she was named as the inaugural recipient of The Roger Boyer Scholarship Foundation. This new scholarship, awarded to promising students who are a part of CCS’ Refugee Resettlement program, are helping to fund Pamela’s studies at the University of Utah.
The mission of Catholic Community Services of Utah is to practice gospel values of love, compassion and hope through service support and collaboration. CCS is an equal opportunity provider.